

Helping You ...

At Bently Nevada, it's natural for us to talk about our products. After all, the quality and usefulness of our products have taken us from a garage in Berkeley, California, to being a world leader in instrumentation for protecting and managing machinery. In this issue of the ORBIT, however, we'd like to talk about something else: our services. Hence, the theme for this issue – Helping you – is taken directly from our mission statement: Helping you Protect and Manage all your Machinery.



The importance of helping our customers was instilled in the Company very early on by our founder and owner, Donald Bently. In fact, many of our customers can remember standing shoulder-to-shoulder with Don as he personally installed the products his company built. Today, we've grown well beyond simply installing or repairing our products. That's what this issue of the ORBIT is all about – providing a glimpse into the comprehensive scope of our present service offerings. That's also why most of the articles in this issue have been authored by the people closest to the subject: our service personnel.

If you aren't sure where to start, we suggest the article on page 5 by Steven Riggs and Malcolm Werner, which discusses our vision and capabilities for services. An overview of one of the largest projects we've done recently, at Ontario Power Generation's Nanticoke Generating Station, appears on page 14 and is an excellent example of the scope of turnkey service we can provide. You'll also find articles on the elements of engineering a successful project (page 24), our mobile machining capabilities for transducer installation and machinery modifications (page 22), and our ability to model your machine and rotor system when a solid rotor dynamic characterization is needed to solve problems or investigate modifications (page 42).

Actually, it was difficult to choose which articles to mention in this editor's note; virtually every article is intimately related to our theme. As always, however, you'll find case histories, information on our products, and more. We hope you enjoy reading this issue as much as we enjoyed preparing it for you. We look forward to hearing from you with your comments and suggestions. ☺

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